from menial to meaningful: pediatric hospital eliminates low-value tasks and prioritizes high-value accounts.

Challenge

Dayton Children's Hospital struggled to prioritize the accounts that would drive the most value to the organization. A lack of clarity stalled the process and delayed claims. They also spent precious time on monotonous tasks and couldn't see the total value of their work. They needed a partner who knew the revenue cycle and used their Epic mastery to integrate automation in a way that delivered value immediately and continued to deliver long after implementation.

Solution

Dayton Children's deployed **Enriched Claim Status** and **Teleport** from Janus Health. Enriched Claim Status prioritizes the accounts that can be actioned, deferring others until their status changes. Teleport relieves staff by eliminating the monotony of logging into and navigating payer portals.

Results

Targeted automations effortlessly execute sixty thousand claim status transactions each month, the equivalent of almost 4K hours of human work effort. The Dayton Children's revenue cycle staff now see the value their work has to the organization and the children and families they serve. The combined impact of the new solutions empowers staff to take action and expedite workflows with a greater sense of focus and clarity. And they have more time to dive deeper into the AR pipeline.

4K
hours of work automated
per month

60K
claim status transactions
per month

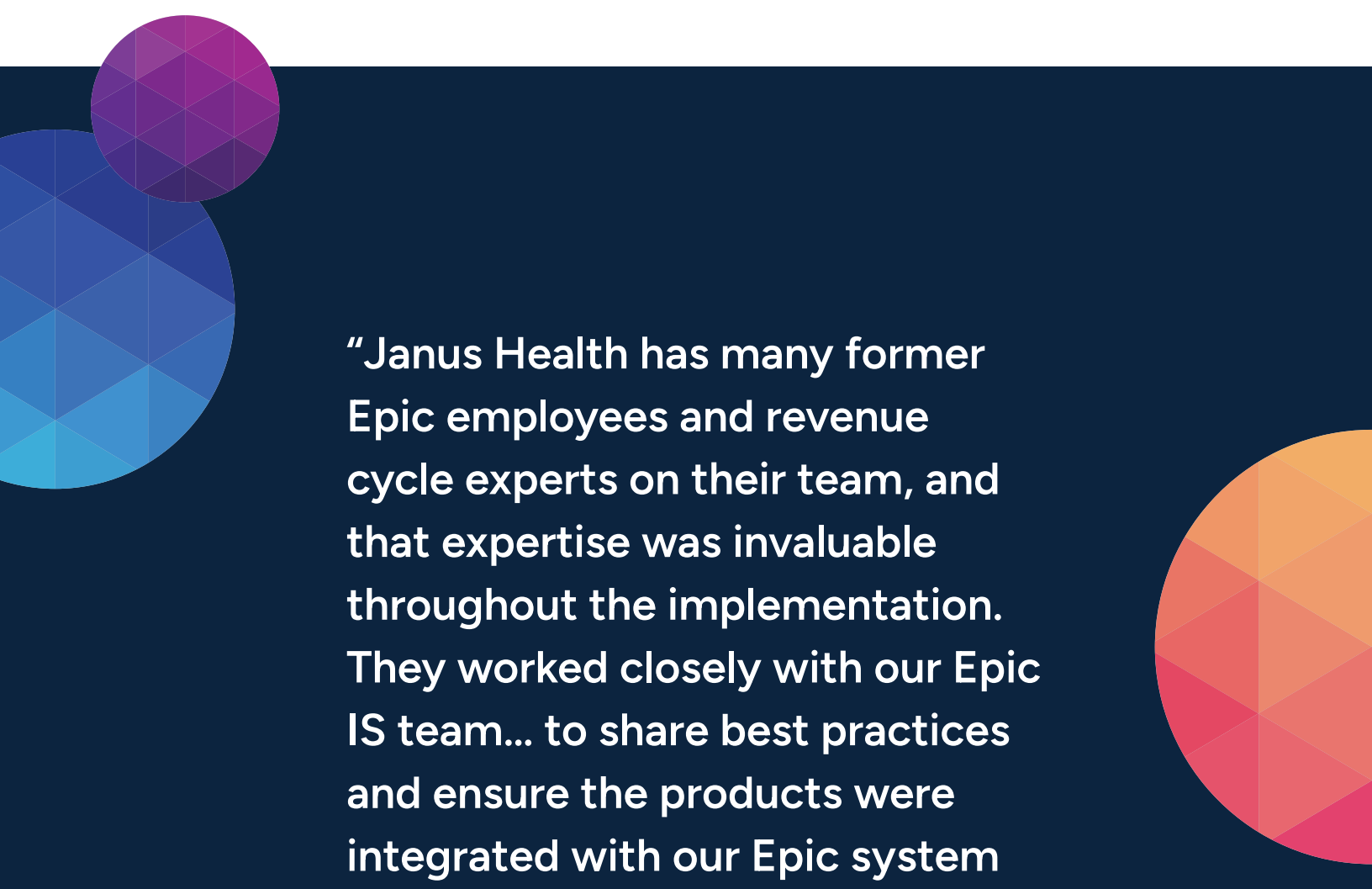**1.5K+**
Teleport transactions
per month

The Janus Health difference

Bolstered by deep Epic expertise, and the consultative approach to driving best practices from Janus Health's implementation team, Dayton Children's felt solutions were on-boarded seamlessly and with ease. The ability of Janus Health to work across existing workflows and systems alleviated frustrations and reduced the friction of onboarding a new solution.

"Janus Health has many former Epic employees and revenue cycle experts on their team, and that expertise was invaluable throughout the implementation. They worked closely with our Epic IS team... to share best practices and ensure the products were integrated with our Epic system in the most optimal way."

— JD WHITLOCK, CIO

Get in touch
demo@janus-ai.com

Find us online
janus-ai.com